

COMPANY POLICY

We are a company specialized in the design, manufacturing and servicing of level measurement systems using magnetostrictive probe technology. Our organization has evolved to meet the technical, regulatory and operational requirements of the markets in which we operate.

Customer satisfaction is our primary objective; our commitment is therefore to understand what our customers need: to be proactive in solving their problems, to respond quickly to quotation requests, and to offer good competitiveness in terms of quality and price. This is achieved through the constant pursuit of continuous improvement of our products and components on the market, and through the employment of reliable, well-trained personnel, all in compliance with applicable mandatory regulations (in particular ATEX).

Alisonic recognizes the environment and climate change as relevant factors for its context and its strategies: it complies with applicable environmental regulations and is committed to taking them into account in its choices regarding products, processes and suppliers, with a view to responsible growth.

Management and all personnel work towards achieving customer satisfaction by sharing and upholding the following values:

- Safety: working safely.
- Quality: of service, to meet Customer needs, always ensuring accurate deliveries in compliance with contractual requirements.
- Profit: essential to enable growth and improvement.
- Our goal is to build solid, respectful partnerships with our Customers and Suppliers, capable of generating value.

We have IT systems in place to support order and warehouse management, tailored to our reference market, together with qualified personnel; thanks to the knowledge gained over years of experience by the people in our organization, we are able to guarantee a fast and high-quality response to Customer requests. The company considers its internal resources fundamental and the activities they carry out strategic; it is therefore committed to fostering respect and cooperation, trust and responsibility, availability and professionalism, training and coaching, in order to enable mature, responsible and reliable growth of the company.

Alisonic conducts its business with integrity, honesty and transparency, in compliance with applicable laws and the ethical principles applicable in all the markets in which it operates. The company requires all personnel, suppliers and business partners to behave consistently with these principles, opposing any form of corruption, undisclosed conflict of interest or unfair practice, in line with the code of ethics of its parent group, where applicable. The principles referred to here are detailed in the Company Code of Ethics, a reference document for personnel, suppliers and business partners.

The company is committed to the continuous improvement of its quality management system, applying the ISO 9001 standard and Directive 2014/34/EU.

Update date: 01/09/2026

Approved by Thomas D'Alessandro
General Manager